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**GROUP:** Electrical

**DATE:** Sept. 2, 2002

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**SUBJECT:**

Loud Audible Burst of Static or Distortion From Radio

**MODELS:**

2002	(DN)	Durango
2002 - 2003	(JR)	Sebring Sedan/Sebring Convertible/Stratus Sedan
2002	(PL)	Neon
2002 - 2003	(RS)	Town & Country/Caravan/Voyager
2003	(KJ)	Liberty
2003	(PT)	PT Cruiser
2003	(TJ)	Wrangler
2003	(WJ)	Grand Cherokee

**NOTE: THIS BULLETIN APPLIES TO VEHICLES EQUIPPED WITH SALES CODES RBB (AM/FM CASSETTE) OR RBK (AM/FM CD), RADIOS BUILT PRIOR TO JULY 31, 2002 (MDH 0731XX).**

**SYMPTOM/CONDITION:**

The affected radios may exhibit a loud intermittent sound or burst of static within the first 30 seconds of the radio turning on.

**DISCUSSION:**

This condition only affects the model years/part numbers listed below. The Huntsville service centers are equipped to handle the affected radios on an exchange basis. Make sure to describe the condition as a "static burst" when communicating with the service center.

2002 MY DN/JR/PL/RS with p/n 05091958AA RBK radio will be exchanged with an AB level part.

2003 MY JR/KJ/PT/RS/TJ/WJ with p/n 05054354AF or 05054354AG RBK and p/n 05064335AF or 05064335AG RBB radios will be exchanged with an AH level part.

**NOTE: THIS CONDITION IS CAUSED BY SOFTWARE INTERNAL TO THE RADIO. NO OTHER VEHICLE COMPONENTS OR SYSTEMS ARE AFFECTED.**

**POLICY:**

Information Only