

Technical Service Bulletin

NUMBER: 08-08-00

GROUP: Electrical

DATE: March 17, 2000

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THIS BULLETIN SUPERSEDES TECHNICAL SERVICE BULLETIN NUMBER 08-16-99 REV. A, DATED JUNE 11, 1999, WHICH SHOULD BE REMOVED FROM YOUR FILES. THIS BULLETIN IS A COMPLETE REVISION, WHICH INVOLVES REPLACING AND REPROGRAMMING THE TRANSMITTER ASSEMBLY, INSTEAD OF REPLACING THE CASE HALVES. NO ASTERISKS HAVE BEEN USED TO HIGHLIGHT CHANGES.

SUBJECT:

Inoperative or Intermittent Remote Keyless Entry (RKE) Transmitter

OVERVIEW:

This bulletin involves replacing and reprogramming the RKE transmitter.

MODELS:

1998 – 2000 (LH) Concorde/Intrepid/LHS/300M
1999 – 2000 (AN) Dakota
1999 – 2000 (DN) Durango
1999 – 2000 (BR/BE) Ram Truck
1999 – 2000 (XJ) Cherokee
1999 – 2000 (WJ) Grand Cherokee
1999 – 2000 (AB) Ram Wagon
2000 (PL) Neon

SYMPTOM/CONDITION:

Inoperative RKE transmitter. This condition may be intermittent and will have similar symptoms to a dead transmitter battery.

DIAGNOSIS:

If the vehicle exhibits this condition, perform the Repair Procedure.

PARTS REQUIRED:

- AR 04602268AC Transmitter –LH
- AR 56045497AC Transmitter – AN/DN/BR/BE
- AR 56036859AD Transmitter – XJ/WJ (Use with 56036859, 56036859AB or 56036859AC)
- AR 56036860AD Transmitter – WJ (Use with 56036860, 56036860AB or 56036860AC)
- AR 04759008AD Transmitter – PL
- AR 56045191AD Transmitter – AB

REPAIR PROCEDURE:

THIS REPAIR IS COMPATIBLE WITH DAIMLERCHRYSLER’S MOBILE SERVICE PROGRAM AND DOES NOT REQUIRE HOISTS OR OTHER FULL SERVICE FACILITY SPECIAL EQUIPMENT

1. Replace RKE transmitter with the appropriate part number listed above.
2. Using the procedure outlined in the appropriate service manual, reprogram the RKE system to the new transmitter.

NOTE: IT IS IMPORTANT TO NOTE THAT ALL OF THE TRANSMITTERS THAT ARE USED IN THE OPERATION OF THIS SYSTEM BE PROGRAMMED AT THE SAME TIME. IF ONE TRANSMITTER IS PROGRAMMED AND THE OTHERS ARE NOT DONE AT THE SAME TIME, THE OTHER TRANSMITTERS WILL BECOME INOPERATIVE. CUSTOMERS MUST BE INSTRUCTED TO HAVE ALL TRANSMITTERS PRESENT WHEN THIS OPERATION IS PERFORMED.

3. Verify transmitter operation by depressing the lock button. **It may be necessary to depress the button up to seven times to synchronize the rolling codes.**
4. Transfer the keys to the new key ring.

POLICY: Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No: Replace and Reprogram Transmitter – One or More
 08-80-28-910.2 Hrs.

FAILURE CODE: P8 – New Part