

# Technical Service Bulletin

**NUMBER:** 23-044-00

**GROUP:** Body

**DATE:** December 15, 2000

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**SUBJECT:**

Seat Back Rattle

**OVERVIEW:**

This bulletin involves replacement of both front seat back pivot bolts and bushings on vehicles built prior to 07-14-00 (MDH 0714XX).

**MODELS:**

2001 (PL) Neon

**SYMPTOM/CONDITION:**

The front seat back may rattle due to extra shoulder length on the seat back pivot bolt.

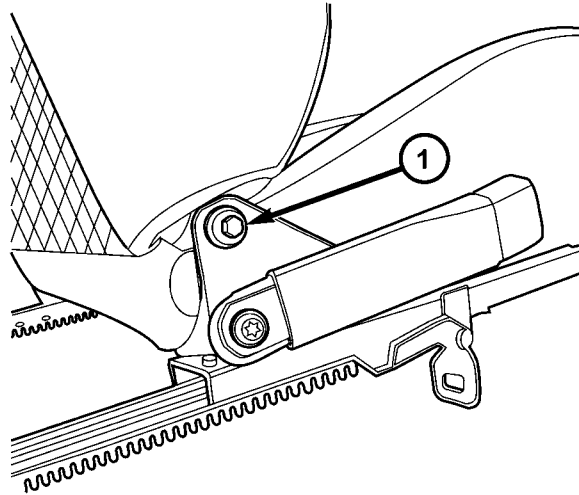
**PARTS REQUIRED:**

Qty.	Part No.	Description
2	05017780AA	Bolt
2	04680045	Bushing

**REPAIR PROCEDURE:**

**THIS REPAIR IS COMPATIBLE WITH DAIMLERCHRYSLER'S MOBILE SERVICE PROGRAM AND DOES NOT REQUIRE HOISTS OR OTHER FULL SERVICE FACILITY SPECIAL EQUIPMENT.**

1. Using the procedures provided under the Service Information tab of MDS2, or the information on page 23 – 107 of the 2001 Neon Service Manual (Publication No. 81-270-1025), remove either of the front seats.
2. Remove the seat back pivot bolt (using a 10 mm socket/wrench) (Fig. 1).



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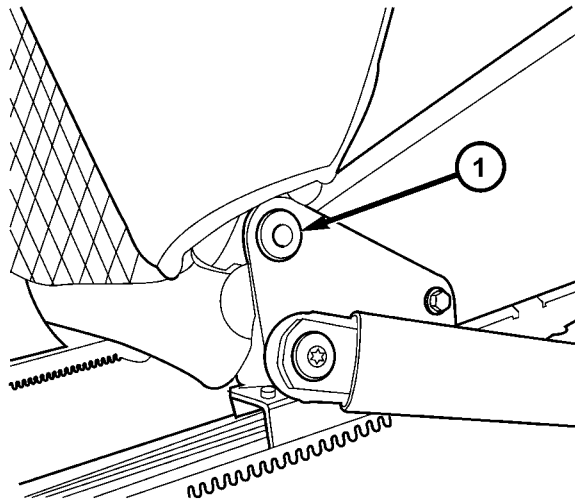
**Fig. 1 SEAT BACK PIVOT BOLT**

1 - Pivot Bolt

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**NOTE: IF NECESSARY, MOVE THE SEAT BACK SIDE FACING TRIM AWAY FROM THE BOLT AREA ENOUGH TO ALLOW ACCESS TO THE BOLT HEAD.**

3. Remove the rubber bushing that surrounded the bolt (Fig. 2).



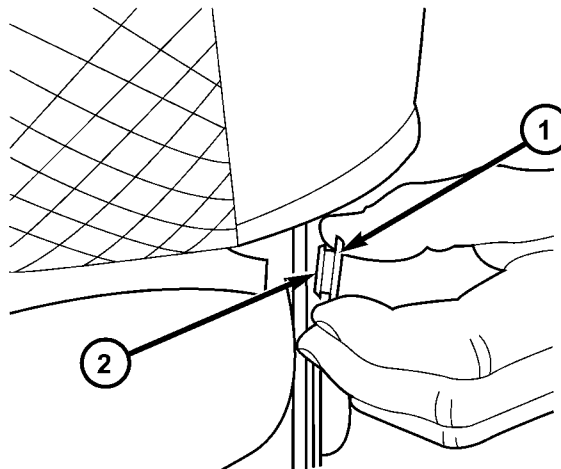
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**Fig. 2 PIVOT BOLT BUSHING**

1 - Bushing

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4. Install the new bushing (p/n 04680045). Be sure to orient the bushing with the smaller diameter lip toward the center of the seat, and the larger diameter lip toward the pivot bolt head/washer (Fig. 3).



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**Fig. 3 BUSHING ORIENTATION**

1 - Large Diameter Lip

2 - Small Diameter Lip

- 5. Install the new pivot bolt (p/n 05017780AA) and tighten to 28 Nm (21 ft. lbs.) torque.
- 6. Install the seat per the procedures provided under the Service Information tab of MDS2, or the information on page 23 – 107 of the 2001 Neon Service Manual (Publication No. 81–270–1025).

**NOTE: THIS PROCEDURE MUST BE COMPLETED ON BOTH FRONT SEATS.**

***POLICY:***

Reimbursable within the provisions of the warranty.

***TIME ALLOWANCE:***

Labor Operation No:	23-13-55-94	0.4
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***FAILURE CODE:***

P8	New Part
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