



NUMBER: 23-026-01

GROUP: Body

DATE: Sept. 21, 2001

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SUBJECT:

Rear Window Will Not Go All The Way Down

OVERVIEW:

This bulletin involves tie strapping the door window regulator cable.

MODELS:

2001 (PL) Neon

SYMPTOM/CONDITION:

One or both of the rear windows will not go down all the way. May feel like they are binding.

DIAGNOSIS:

If condition can be duplicated or customer describes condition, perform the Repair Procedure.

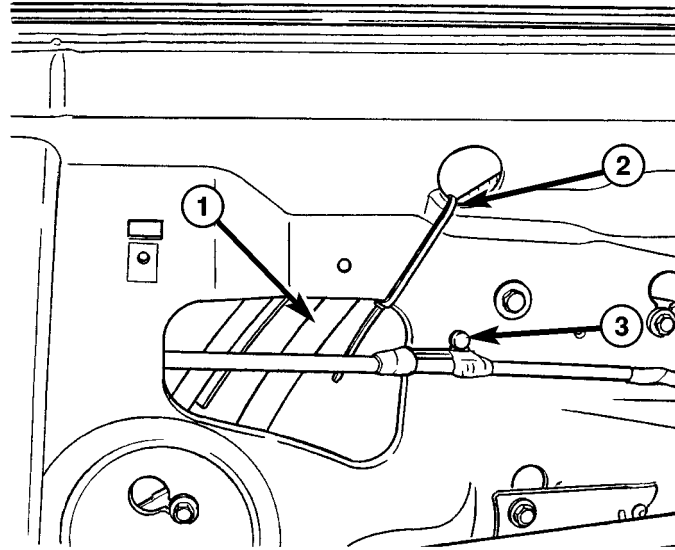
PARTS REQUIRED:

Qty.	Part No.	Description
2	04856502	Tie Strap, 11 1/2 inch

REPAIR PROCEDURE:

THIS REPAIR IS COMPATIBLE WITH DAIMLERCHRYSLER'S MOBILE SERVICE PROGRAM AND DOES NOT REQUIRE HOISTS OR OTHER FULL SERVICE FACILITY SPECIAL EQUIPMENT.

1. Remove the rear door trim panel as describe on page 23-79 of the 2001 Neon Service Manual (Publication No. 81-270-1025).
2. Carefully peel away the top part of the watershield to gain access to the regulator cables.
3. Install the tie strap around the outboard regulator cable and door inner sheet metal as shown (Fig. 1). Cut off the excess tie strap material.



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Fig. 1 TIE STRAP DOOR REGULATOR CABLE

- 1 - DOOR REGULATOR CABLE
- 2 - TIE STRAP
- 3 - WHITE RETAINING CLIP

- 4. Install the watershield and door trim panel.
- 5. Repeat procedure on other rear door.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-34-11-90	Regulator Rear Glass-Repair Both	0.5

FAILURE CODE:

07	Binds, Sticks, or Seized
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