

Technical Service Bulletin

NUMBER: 19-05-00

GROUP: Steering

DATE: July 14, 2000

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SUBJECT:

Low Speed Power Steering Moan

OVERVIEW:

This bulletin involves the replacement of the power steering reservoir cap. The new power steering reservoir cap has an internal pressure relief valve and a revised dip-stick.

MODELS:

2000 - 2001 (PL) Neon

NOTE: THIS BULLETIN APPLIES TO VEHICLES BUILT PRIOR TO MAY 24, 2000 (MDH 0524XX).

SYMPTOM/CONDITION:

A moan type sound may be heard during low speed steering wheel inputs at low engine RPM (low speed turns or parking lot maneuvers).

DIAGNOSIS:

Drive the vehicle slowly through the parking lot and make slow speed turns, if the power steering moan is heard, perform the Repair Procedure.

PARTS REQUIRED:

1 05066063AA Cap, Power Steering Reservoir
1 05010304AA Power Steering Fluid (MS-9933)

REPAIR PROCEDURE:

THIS REPAIR IS COMPATIBLE WITH DAIMLERCHRYSLER'S MOBILE SERVICE PROGRAM AND DOES NOT REQUIRE HOISTS OR OTHER FULL SERVICE FACILITY SPECIAL EQUIPMENT.

WARNING: THE POWER STEERING CAP SHOULD ONLY BE REMOVED WITH THE ENGINE OFF TO PREVENT PERSONAL INJURY FROM MOVING PARTS.

1. Before opening the power steering system, wipe the reservoir filler cap free of dirt and debris.
2. Remove the cap and discard.
3. Install the new cap and use the new dip-stick to check the fluid level. Check the fluid when it is at normal ambient temperature, approximately 21°C to 27°C (70°F to 80°F), the dip stick level should be right at the FULL mark. Correct the fluid level as needed, do not overfill the power steering system.

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POLICY: Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No: 19-70-56-900.2 Hrs.

FAILURE CODE: P8 - New Part