

Technical Service Bulletin

NUMBER: 23-25-00

GROUP: Body

DATE: Jun. 30, 2000

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without written permission of DaimlerChrysler Corporation.

THIS BULLETIN SUPERSEDES TECHNICAL SERVICE BULLETIN 23-05-98, DATED JANUARY 30, 1998 WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE ADDITIONAL MODELS AND MODEL YEARS.**

SUBJECT:

Paint Fogging/Whitening

OVERVIEW:

This bulletin involves removal of a fogging or staining condition from any painted surface where moisture may be trapped under the clear coat.

MODELS:

1996 – ****2000**** (JX) Sebring Convertible
1995 – ****2000**** (PL) Neon
****2001** (PT) PT Cruiser******
1997 – ****2001**** (BR) Ram Truck

SYMPTOM/CONDITION:

Painted surfaces of the vehicle that are covered for extended periods of time with front end covers (Bras), transit films or magnetic signs may appear to have a white "milky" spot ****** on dark colors, or a fogging, coffee colored spot lighter colors******.

NOTE: WHEN USING A FRONT END COVER OR MAGNETIC SIGN, FOLLOW THE MANUFACTURER'S PRECAUTIONS.

DIAGNOSIS:

****Wash the affected area(s) with mild soap and water. Spot clean any area(s) to remove any difficult dirt, tar, bugs, etc. If paint fogging/whitening exist, run your hand over the surface, if no surface condition exists perform the following Repair Procedure**.**

EQUIPMENT REQUIRED:

****Heat Gun****

REPAIR PROCEDURE:

1. ****Place a heat gun approximately 100 to 150mm (4 to 6 inches) from the effected area. A target surface temperature of 80° to 95° C. (180° to 200°F.) is preferred.**

NOTE: DO NOT APPLY HEAT ABOVE 95° C. (200°F.) TO ANY PLASTIC PARTS.

- 2. Heat the effected area for approximately 2 to 4 minutes. The amount of time is dependent upon the size and shape of the affected area and the severity of the condition.

NOTE: CIRCULATE THE HEAT GUN AROUND THE EFFECTED AREA. DO NOT ALLOW HEAT TO BE DIRECTED AT ONE AREA FOR TOO LONG, PAINT DAMAGE MAY OCCUR.

- 3. If this Repair Procedure does not correct the condition, color-coat paint repair will be required.

NOTE: IF PAINT "FOGGING" DAMAGE WAS CAUSED BY A FRONT END COVER OR A MAGNETIC SIGN, THE OWNER SHOULD BE CAUTIONED AGAINST USING THAT PRODUCT, OR A SIMILAR PRODUCT THAT MAY CREATE THE PAINT "FOGGING".**

POLICY: Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No: 23-60-02-90 0.3 Hrs.

FAILURE CODE: XX – Service Adjustment