

Technical Service Bulletin

Number: 23-23-99

Group: Body

Date: July 2, 1999

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SUBJECT:

Rear Door Glass Will Not Roll Down All The Way

OVERVIEW:

This bulletin involves removing the rear door trim panel and tie strapping the window regulator conduit cable to the door inner panel to prevent the side glass from getting caught when rolled down.

MODELS:

2000 (PL) Neon

SYMPTOM/CONDITION:

Rear door window won't roll all the way down, or the window binds up inside the door before reaching the down position.

DIAGNOSIS:

If the rear door glass will not roll all the way down or binds up inside the door before reaching the down position perform the Repair Procedure.

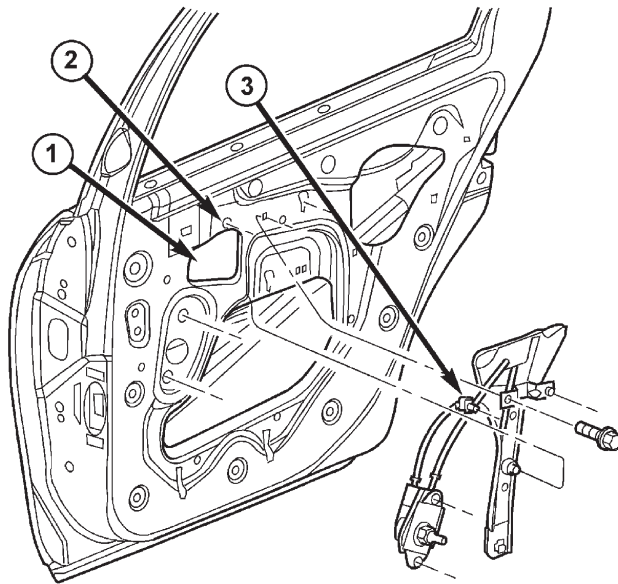
PARTS REQUIRED:

1 04641780 Tie Strap

REPAIR PROCEDURE:

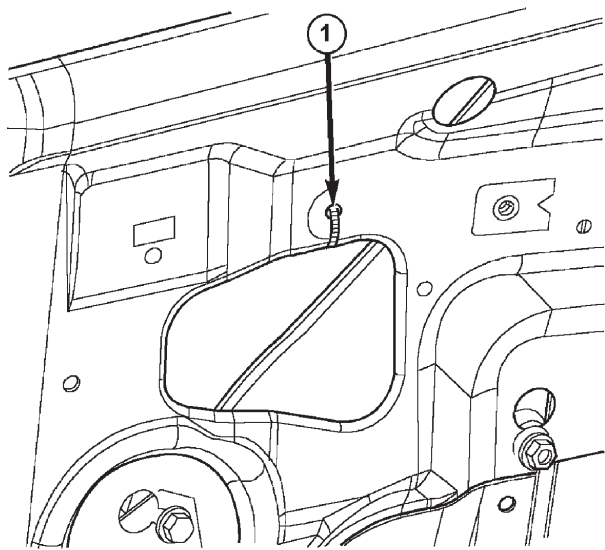
THIS REPAIR IS COMPATIBLE WITH DAIMLER CHRYSLER'S MOBILE SERVICE PROGRAM AND DOES NOT REQUIRE HOISTS OR OTHER FULL SERVICE FACILITY SPECIAL EQUIPMENT.

1. Remove the rear door trim panel and partial watershield to access the conduit clip using the procedure in the 2000 Neon Service Manual (publication No. 81-270-0025) 23-40.
2. Roll the rear door side window to the full up position.
3. Remove the conduit clip from the regulator conduit and discard (Figure 1).



1-	Access Hole
2-	Conduit Cable Clip Attaching Hole
3-	Conduit Cable Clip

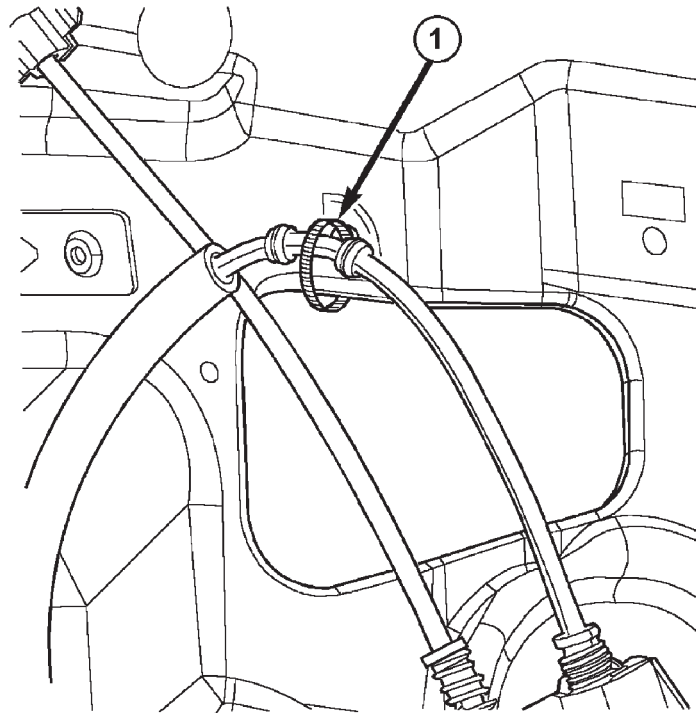
FIGURE 1



1-	Plastic Tie Strap
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FIGURE 2

- 4. Route plastic tie strap through conduit attaching hole, around conduit and back through access hole to securely fasten conduit to door inner panel (Figures 2 & 3).



1-	Plastic Tie Strap
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FIGURE 3

- 5. Trim excess tie strap.
- 6. Roll the window all the way down and all the way up to verify interference and binding have been eliminated.
- 7. Install door watershield and trim panel.

POLICY: Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	23-34-11-97	0.3 Hrs.
	Rear Door Glass – Repair – One Side	
	23-34-11-98	0.5 Hrs.
	Rear Door Glass – Repair – Both Sides	

FAILURE CODE: AM– Authorized Modification